



Regulations for registration of .nl domain names

SIDN, 29 January 2003

Preamble

These Regulations set out the conditions applying to the Registration Contract entered into between a Domain Name Holder and SIDN.

Definitions

Article 1

Admin-C E-mail Address:	an active e-mail address for the Administrative Contact Person, to be submitted by the Applicant for a Domain Name;
Administrative Contact Person:	a person, to be indicated by the Applicant for a Domain Name, who is deemed to represent the Applicant for a Domain Name/Holder of a Domain Name;
Applicant for a Domain Name:	the intended Holder of a Domain Name or Personal Domain Name;
Application for Registration:	the Application for Registration of a Domain Name or Personal Domain Name;
Application:	the application submitted to SIDN for the implementation of a certain transaction relating to a Domain Name or Personal Domain Name;
Cancellation:	the termination of Registration of a Domain Name or Personal Domain Name whereby the Domain Name Holder is disqualified from using the Domain Name or Personal Domain Name and registration of the Name in the Register is cancelled by SIDN;
Change of Domain Name Holder:	the change in the name of the Holder of a Domain Name or Personal Domain Name.

Domain Name Holder:	the party in whose name a Domain Name or Personal Domain Name is registered with SIDN, as shown by the Register;
Domain Name:	a combination of characters at the first level under the .nl domain;
Form:	a form (electronic) prescribed by SIDN in order to make a certain Application or an Application for Registration, or in the context of these;
Migration:	the transfer of a Domain Name or Personal Domain Name to a different Participant by the Holder of a Domain Name;
Participant:	an organisation which is entitled, on the basis of the Participant Contract it has entered into with SIDN, to register Domain Names or Personal Domain Names on behalf of an Applicant for a Domain Name;
Personal Domain Name:	a combination of characters at the second level, under a part indicated for that purpose by SIDN (whether or not at the request of the Applicant for a Domain Name) under the .nl domain at the first level, and exclusively intended for natural persons;
Register:	the (electronic) Register of Domain Names and Personal Domain Names;
Registration Contract:	the agreement between the Applicant for a Domain Name and SIDN regarding registration and maintenance of a Domain Name or Personal Domain Name, in accordance with the model prescribed by SIDN;
Regulations:	the present Regulations for Registration of .nl Domain Names;
SIDN:	the Netherlands Foundation for Internet Domain Name Registration [<i>Stichting Internet Domeinregistratie Nederland</i>];
Technical Requirements:	specific technical requirements relating to a Domain Name or Personal Domain Name as set out in <u>annex 1</u> to the present Regulations

Registration of a Domain Name or Personal Domain Name

Article 2

- 2.1 Application for a Domain Name may be made on behalf of any party, regardless of where in the world that party resides or has its registered office.

- 2.2 A Personal Domain Name can only be applied for on behalf of a natural person, wherever in the world that person may reside, not acting in a professional or commercial capacity.

Article 3

- 3.1 An Applicant for a Domain Name who/that wishes to Register a Domain Name or Personal Domain Name shall provide the Participant he/she/it has selected with the following documents:
- (a) for a Domain Name: a Registration Contract, signed by the Applicant for a Domain Name, according to the model specified by SIDN;
 - (b) for a Personal Domain Name: a copy of a valid passport, identity card or driving licence, or a copy of a recent extract (i.e. no older than six months) from the Population Register, providing evidence that the Applicant for a Domain Name is a natural person, together with a Registration Contract signed by the Applicant for a Domain Name, according to the model specified by SIDN.
- 3.2 Should application be made for a Domain Name or Personal Domain Name by a minor, a person who has been placed under guardianship, or a person who has been made the object of a mentorship, that person's legal representative or mentor shall co-sign the Registration Contract. In the case of a Personal Domain Name, the legal representative or mentor shall also comply with the requirement set out in Article 3.1(b).
- 3.3 An Applicant for a Domain Name shall indicate an Administrative Contact Person and shall provide an Admin-C E-mail Address.
- 3.4 An Applicant for a Domain Name who/which is not resident in the Netherlands or does not have its registered office in the Netherlands shall provide an address in the Netherlands to which written documents can be sent to the Applicant for a Domain Name and where any summonses can be served.

Article 4

- 4.1 When submitting the Application for Registration to SIDN, the Participant shall have the documents referred to in Article 3 in its possession.
- 4.2 When the Application for Registration is submitted to SIDN, the Technical Requirements must have been complied with.
- 4.3 An Application for Registration will only be considered if it has been submitted by a Participant in the manner prescribed by SIDN.

Article 5

- 5.1 Should an Application for Registration submitted by a Participant be incomplete or filled in incorrectly or not in the prescribed manner, or should it appear that the documents referred to in Article 3 are not in the possession of the Participant concerned, or should the documents not all comply with the requirements set out in the present Regulations, the Application for Registration will not be considered any further.

Article 6

- 6.1 If the Application for Registration complies with the requirements set out in or pursuant to the present Registration Regulations, SIDN will send confirmation to the Participant of the Registration of the Domain Name or Personal Domain Name and the Domain Name or Personal Domain Name will be included in the Register.
- 6.2 Should the Participant not receive such confirmation within 24 hours, it may assume that the Application for Registration has not been received.
- 6.3 The time at which confirmation of the Application for Registration is sent to the Participant by SIDN shall be deemed to be the time at which the Application for Registration was made.

Non-consideration of an Application for Registration

Article 7

- 7.1 An Application for Registration will not be considered any further should any of the following circumstances apply:
- (a) an identical Domain Name or Personal Domain Name is already included in the Register or an Application for the Registration of such Name is already being considered;
 - (b) the Domain Name or Personal Domain Name is a name that SIDN has excluded from registration or a name that SIDN has withdrawn from the registration process, either permanently or temporarily;
 - (c) one or more of the details reported in the Application for Registration is incorrect or incomplete;
 - (d) the Domain Name or Personal Domain Name does not comply with the Technical Requirements and still fails to do so within a period set by SIDN.
- 7.2 Should one of the circumstances referred to in Article 7.1 apply, SIDN shall notify the Participant involved that the Application for Registration will not be considered any further, doing so as soon as possible after receipt of the Application for Registration.

Article 8

- 8.1 Should SIDN reasonably consider that the following circumstance justifies its doing so, SIDN shall be empowered to refuse to consider Applications for Registration made on behalf of a particular Applicant for a Domain Name:
- the Applicant for a Domain Name has failed in the past to comply with its obligations under the terms of the Regulations or the separate regulations determined in or in accordance with the said Regulations.
- 8.2 Should SIDN decide in accordance with Article 8.1 not to consider an Application for Registration any further, SIDN shall inform the Participant involved that the Application for Registration will not be considered any further, doing so as soon as possible after receipt of the Application for Registration and stating its reasons.
- 8.3 The Applicant for a Domain Name shall have the right to appeal against SIDN's decision, either directly or via the Participant concerned, within thirty (30) days of the notification referred to in Article 8.2 being sent.
- 8.4 The appeal shall be submitted, in writing and with reasons, to the Complaints and Appeals Board, which shall consider the appeal.
- 8.5 SIDN shall determine separate rules for the working methods and composition of the Complaints and Appeals Board, the appeal procedure, and the cost of submitting and considering an appeal etc.

Processing of Application for Registration

Article 9

- 9.1 After the Domain Name or Personal Domain Name has been included in the Register, SIDN shall include it in the .nl zone file, as a result of which the Domain Name or Personal Domain Name will become known on the Internet.

Obligations during period of registration

Article 10

- 10.1 The Technical Requirements shall be complied with for as long as the Domain Name or Personal Domain Name is included in the Register.

Article 11

- 11.1 The Holder of the Domain Name or Personal Domain Name shall ensure that the details regarding the Holder of the Domain Name or Personal Domain Name that are included in the Register (or the public section thereof) are correct and continue to be correct. Should certain

details in the Register (or the public section thereof) be incorrect or incomplete, or if they are altered, the Holder of the Domain Name or Personal Domain Name shall immediately so inform SIDN via its Participant, doing so in the manner specified in Article 18 below.

Article 12

- 12.1 The Holder of the Domain Name or Personal Domain Name shall ensure that the Participant whose services it makes use of has the documents referred to in Article 3 in its possession during the period of Registration of the Domain Name or Personal Domain Name.
- 12.2 The Participant shall provide SIDN, at SIDN's first request and within a period set by SIDN, with a copy of one or more of the documents referred to in Article 3, or of any other Form relating to the Domain Name or Personal Domain Name, which SIDN considers necessary.

Termination of Registration

Article 13

- 13.1 SIDN shall disqualify the Holder of the Domain Name from using the Domain Name or Personal Domain Name and shall cancel the registration if:
- (a) SIDN receives an officially certified copy of a judgment ordering Cancellation, rendered by a Dutch court of law, that has been declared enforceable regardless of any remedy or a judgment that has become *res judicata*, or an arbitration award rendered by the Domain Name Arbitration Tribunal that orders such Cancellation;
 - (b) the contract between the Participant and SIDN terminates or is terminated;
 - (c) the Holder of the Domain Name is no longer represented by a Participant;
 - (d) the Holder of the Domain Name requests Cancellation of the Domain Name or Personal Domain Name;
 - (e) the Registration Contract between the Holder of the Domain Name and SIDN is terminated;
 - (f) the Domain Name or Personal Domain Name does not comply, or no longer complies, with the Technical Requirements specified by SIDN and still fails to do so within a period set by SIDN.
- 13.2 SIDN shall inform the Holder of the Domain Name, either directly or via the Participant concerned, of its proposed decision to disqualify it from using the Domain Name and to cancel the registration of the Domain Name in the Register.
- 13.3 In the cases referred to in Article 13.1(b) and (c), SIDN shall give the Holder of the Domain Name thirty (30) days in which to migrate the Domain Name or Personal Domain Name to a new Participant. Should the Holder of the Domain Name not migrate the Domain Name or Personal Domain Name to a new Participant within the period specified, SIDN shall

disqualify the use of the Domain Name and cancel registration of the Domain Name in the Register.

- 13.4 Should a Domain Name or Personal Domain Name not comply, or no longer comply, with the Technical Requirements specified by SIDN, the Participant concerned may request SIDN, using the Form specified by SIDN, to disqualify the use of the Domain Name or Personal Domain Name concerned and to cancel registration of the Domain Name.

Article 14

- 14.1 SIDN shall be entitled to disqualify the Holder of the Domain Name from using the Domain Name or Personal Domain Name and to cancel registration if SIDN reasonably considers that one of the following circumstances applies:
- (a) an incorrect or untruthful statement was made when the Application for Registration was submitted or if the Application was made without the Applicant for a Domain Name making known facts and/or circumstances, of which it was aware, that were of such a nature that SIDN would not have considered the Application for Registration any further if it had known of those facts or circumstances at the time of Registration;
 - (b) the details in the Register (or the public section thereof) are no longer correct and the Participant concerned has not corrected them, or caused them to be corrected, within five (5) working days of being so informed. If and insofar as details are concerned as referred to in the Technical Requirements, the provisions of Article 13.1(f) shall apply;
 - (c) the Participant does not have in its possession one or more of the documents required in accordance with Article 3 or any other Form relating to a particular Application or the Application for Registration.
- 14.2 SIDN shall inform the Holder of the Domain Name, either directly or via the Participant concerned, of its decision to disqualify the use of the Domain Name or Personal Domain Name and to cancel the Registration of the Name in the Register.
- 14.3 The Holder of a Domain Name shall have the right to appeal, either directly or via the relevant Participant, against SIDN's decision within the meaning of Article 14.1 within thirty (30) days of the notification referred to in Article 14.2 being sent.
- 14.4 The appeal shall be submitted, in writing and with reasons, to the Complaints and Appeals Board, which shall consider the appeal.
- 14.5 The submission of an appeal against the decision within the meaning of Article 14.2 shall mean that SIDN shall not implement the decision until the appeal has been ruled on.
- 14.6 SIDN shall determine separate regulations for the working methods and composition of the Complaints and Appeals Board, the appeal procedure, and the cost of submitting and considering an appeal etc.

- 14.7 If no appeal document has been received within thirty (30) days of the notification referred to in Article 14.2 being sent, SIDN shall implement the decision.

Applications for alterations

Article 15

- 15.1 Should the Holder of the Domain Name or Personal Domain Name wish to register the Domain Name in the name of another party, it shall submit a copy of the Form for Change of Domain Name Holder prescribed by SIDN, signed by both the current and the proposed Holder of the Domain Name. Should the proposed Holder of the Domain Name be a different person or legal entity, it shall also submit a Registration Contract signed by the new Holder of the Domain Name.
- 15.2 As soon as the Participant concerned has the documents referred to in Article 15.1 in its possession and when the Technical Requirements have been complied with, the said Participant may submit an Application for Change of Domain Name Holder to SIDN.
- 15.3 In deviation from the provisions of Article 15.1 and 15.2, a Participant may also submit an Application for Change of Domain Name Holder without having in its possession a copy of the Form for Change of Domain Name Holder prescribed by SIDN and signed by both parties if the third party provides the Participant with an officially certified copy of a judgment, rendered by a Dutch court of law, that has been declared enforceable regardless of any remedy or a judgment that has become *res judicata*, or an arbitration award rendered by the Domain Name Arbitration Tribunal, in which it is provided that the said judgment or arbitration award shall replace the Form for Change of Domain Name Holder prescribed by SIDN.
- 15.4 Should it appear that the requirements for Change of Domain Name Holder within the meaning of Article 15.1 to 15.3 have not been complied with, or should it appear that the documents referred to are not in the possession of the Participant concerned, SIDN shall be entitled to cancel the Change of Domain Name Holder or not to consider the relevant Application any further.

Article 16

- 16.1 Should the Holder of the Domain Name or Personal Domain Name wish to migrate the Domain Name to a different Participant, it shall submit to the new Participant a copy of the Migration Form prescribed by SIDN, signed by the said Holder and by the new Participant, together with a signed Registration Contract.
- 16.2 As soon as the new Participant has the documents referred to in Article 16.1 in its possession and when the Technical Requirements have been complied with, the said Participant may submit an Application for Migration to SIDN.

- 16.3 The Holder of the Domain Name shall inform its previous Participant without delay of the proposed Migration to a different Participant. Proposals for Migration may be submitted to the previous Participant in a manner prescribed by that Participant.
- 16.4 As soon as SIDN has received an Application for Migration from a new Participant, it shall inform the Holder of the Domain Name or Personal Domain Name and the previous Participant.
- 16.5 Before migrating the Domain Name or Personal Domain Name, SIDN shall request the new Participant to confirm the Application for Migration. After receiving confirmation, SIDN shall migrate the Domain Name.
- 16.6 Should it appear that the requirements for Migration within the meaning of Article 16.1 to 16.5 have not been complied with, or should it appear that the documents referred to are not in the possession of the new Participant, SIDN shall be entitled to cancel the Migration or not to consider the Application for Migration any further.

Article 17

- 17.1 Should the Holder of a Domain Name wish to cancel a Domain Name or Personal Domain Name, it shall submit a signed copy of the Cancellation Form prescribed by SIDN to the Participant concerned.
- 17.2 As soon as the Participant concerned has received the Form referred to in Article 17.1, it may submit an Application for Cancellation to SIDN.
- 17.3 As soon as SIDN has received an Application for Cancellation from a Participant, it shall inform the relevant Holder of the Domain Name or Personal Domain Name.
- 17.4 Before cancelling the Domain Name or Personal Domain Name, SIDN shall request the Participant to confirm the Application for Cancellation. After receiving confirmation, SIDN shall cancel the Domain Name.
- 17.5 Should it appear that the requirements for Cancellation within the meaning of Article 17.1 to 17.4 have not been complied with, or should it appear that the documents referred to are not in the possession of the Participant, SIDN shall not consider the Application for Cancellation any further.

Article 18

- 18.1 Should the Holder of a Domain Name or Personal Domain Name wish to alter the details that are included in the Register (or the public section thereof), except for the name of the Holder of the Domain Name or Personal Domain name, it shall inform the Participant concerned. Alterations shall be notified in a manner prescribed by the Participant.

- 18.2 The Participant, in its turn, may submit an Application to SIDN for alteration of the details within the meaning of Article 18.1, doing so by means of the Form prescribed by SIDN.

Article 19

- 19.1 If the Application complies with the requirements set out in the present Regulations, SIDN will send confirmation of the Application to the Participant involved and will make the alteration requested in the Register. Should the Participant not receive such confirmation within 24 hours, it may assume that the Application has not been considered.
- 19.2 The time at which confirmation of the Application is sent to the Participant by SIDN shall be deemed to be the time at which the Application was made.
- 19.3 Should a Form submitted to SIDN by a Participant be incomplete or filled in incorrectly, or should it appear that the relevant documents referred to in Articles 15 to 18 are not in the possession of the Participant concerned, or should the documents not all comply with the requirements set out in the present Regulations, the Application will not be considered any further.

Miscellaneous provisions

Article 20

- 20.1 Any party who/that considers that a certain Domain Name or Personal Domain Name is contrary to public order or decency may submit a reasoned complaint to the Complaints and Appeals Board after Registration of that Domain Name or Personal Domain Name in the Register.
- 20.2 Should the Complaints and Appeals Board find that the Domain Name concerned is in fact contrary to public order or decency, SIDN shall disqualify the Holder from using that Domain Name or Personal Domain Name and shall cancel the registration of the said Name.
- 20.3 SIDN shall determine separate rules for the procedure and cost of submitting an appeal to the Complaints and Appeals Board and having it considered.
- 20.4 SIDN shall withdraw any Domain Name or Personal Domain Name which the Complaints and Appeals Board has determined to be contrary to public order or decency from being registered in future.

Article 21

- 21.1 Any party that considers that by registering and/or using one or more Domain Names or Personal Domain Names a Domain Name Holder is infringing its Benelux trademark right or rights (including rights to Community trademarks) and/or its Dutch trade name right or rights

may institute arbitration proceedings regarding the Domain Name before the Domain Name Arbitration Tribunal.

- 21.2 The Domain Name Holder of a Domain Name or a Personal Domain Name which has been applied for, or for which a Migration, likewise a Change of Domain Name Holder has taken place after the date on which the Registration Regulations have come into force, declares in advance that he/she/it shall submit to the judgment rendered by the Domain Name Arbitration Tribunal should any third party institute arbitration proceedings before the said Tribunal regarding a Domain Name or Personal Domain Name registered in the name of the said Domain Name Holder.
- 21.3 Those Domain Name Holders that, on the basis of article 21.2, have not submitted themselves to the judgment by the Domain Name Arbitration Tribunal, may voluntarily submit themselves to the judgment rendered by the Domain Name Arbitration Tribunal.
- 21.4 SIDN shall determine separate regulations for the manner in which arbitration on a Domain Name shall be instituted before the Domain Name Arbitration Tribunal, the manner in which the said proceedings shall be dealt with, and the cost of submitting and dealing with arbitration proceedings regarding a Domain Name.
- 21.5 The Holder of a Domain Name declares in advance that he/she/it shall accept that Dutch law will apply and that the Dutch courts shall be competent to rule should any third party institute legal proceedings against him/her/it regarding a Domain Name or Personal Domain Name Registered in the name of the said Holder.

Article 22

- 22.1 SIDN shall be entitled to charge Participants for Registering Domain Names or Personal Domain Names and maintaining their Registration and for processing Applications.
- 22.2 SIDN shall adopt separate regulations setting out the said fees, the size of the fees and the period allowed for payment.
- 22.3 Should a Participant be in default with respect to its financial obligations under the terms of the separate regulations referred to in Article 22.2, SIDN shall inform the Participant and the Holder of the Domain Name that the Holder of the Domain Name will be disqualified from using the Domain Name or Personal Domain Name within thirty (30) days, with Registration of the Domain Name also being cancelled, unless the said financial obligations are complied with within that period by the Participant or by another Participant via which the Domain Name or Personal Domain Name is registered.
- 22.4 SIDN reserves the right to block the Domain Name or Personal Domain Name during the said period of thirty (30) days in such a way that Applications will not be considered until the financial obligations have been complied with.

- 22.5 Should the financial obligations not be complied with or not be complied with on time, use of the Domain Name or Personal Domain Name shall be disqualified and its registration shall be cancelled.

Article 23

- 23.1 SIDN processes data in order to perform the Registration Contract entered into with the Holder of a Domain Name. Processing of personal data by SIDN will take place in accordance with the regulations determined by the Management Board of SIDN pursuant to the Personal Data Protection Act (*Wbp*).
- 23.2 The public section of the SIDN Register shall include the following details, among others, for each Domain Name or Personal Domain Name, except when the Applicant for a Domain Name or the Holder of a Personal Domain Name has requested SIDN to replace certain details by the details of the Participant:
- the Domain Name or Personal Domain Name;
 - the name and address of the Holder of the Domain Name (and the address provided in the Netherlands, if applicable);
 - the name, telephone number and e-mail address of the Administrative Contact Person for the Holder of the Domain Name;
 - the name, telephone number and e-mail address of the technical contact person for the Holder of the Domain Name and/or the Participant concerned;
 - the Participant concerned;
 - technical details.
- 23.3 The public section of the Register shall be open to public electronic consultation. Except when Participants have been granted exemption, as provided for in the Regulations for Participants, certain restrictions determined by SIDN and published on the SIDN website shall apply to consultation of the public section of the Register. Should the said restrictions be contravened, SIDN shall be entitled to take measures against the offender.
- 23.4 Without prejudice to the provisions of Article 23.2 and those of the Personal Data Protection Act (*Wbp*), an Applicant for a Domain Name or the Holder of a Domain Name who/that objects, due to special circumstances, to the inclusion of one or more of the details specified in Article 23.2 in the public section of the Register may request SIDN to replace his/her/its details in the public section of the Register with those of his/her/its Participant, making such request in writing and with reasons.
- 23.5 The request referred to in Article 23.2 and 23.4 shall be submitted to the relevant Participant. The Participant shall ensure that the said request is immediately passed on to SIDN.

- 23.6 The request shall be signed by the party making the request. Should a request within the meaning of Article 23.2 and 23.4 be made by a minor, a person who has been placed under guardianship, or a person who has been made the object of a mentorship, that person's legal representative or representatives or mentor shall co-sign the request .
- 23.7 Should the request not comply with the requirements set out in Article 23.4 and 23.6, SIDN shall give the party making the request four weeks to ensure that it complies with the said requirements.
- 23.8 SIDN shall decide on a request within the meaning of Article 23.4 within three weeks of receiving it. SIDN shall inform the Applicant for the Domain Name or the Holder of the Domain Name of its decision, either directly and/or via the relevant Participant.
- 23.9 The Applicant for a Domain Name or the Holder of a Domain Name shall have the right to appeal, either directly or via the Participant concerned, against a negative decision taken by SIDN on a request as referred to in Article 23.4, within thirty (30) days of the notification referred to in Article 23.8 being sent.
- 23.10 The appeal shall be submitted, in writing and with reasons, to the Complaints and Appeals Board, which shall consider the appeal.
- 23.11 SIDN shall determine separate rules for the working methods and composition of the Complaints and Appeals Board, the appeal procedure, and the cost of submitting and considering an appeal etc.
- 23.12 Requests within the meaning of Article 23.4 of the present Regulations, requests within the meaning of Article 40 of the Personal Data Protection Act, and the submission of an appeal within the meaning of Article 23.9, or recourse to any legal remedy regarding a negative decision on a request for details to be omitted shall have a suspensory effect with regard to the inclusion of details in the .nl zone file and the public section of the Register if the said request is submitted by an Applicant for a Domain Name. The same shall apply with respect to the period within which legal remedies are available regarding a negative decision on a request for the omission of details in the .nl zone file and the public section of the Register. Should such requests be submitted by the Holder of a Domain Name, the details concerned shall continue to be included in the .nl zone file and the public section of the Register until SIDN has granted such request.
- 23.13 Should a request within the meaning of Article 23.4 be declared unfounded and should no appeal have been submitted within thirty (30) days of notification of the decision within the meaning of Article 23.8, or if the appeal within the meaning of Article 23.9 has not been allowed, SIDN shall include the relevant Domain Name or Personal Domain Name in the .nl zone file and the public section of the Register, unless the Applicant for the Domain Name indicates that it wishes to withdraw the Application for Registration which it has submitted.

Article 24

- 24.1 SIDN reserves the right to exclude certain Domain Names or Personal Domain Names from Registration. SIDN shall post a list on its website of Domain Names or Personal Domain Names which have been excluded from Registration.
- 24.2 SIDN reserves the right to withdraw certain Domain Names or Personal Domain Names from Registration and to keep them withdrawn, either permanently or temporarily.

Article 25

- 25.1 As soon as SIDN has been informed by the Complaints and Appeals Board that an appeal within the meaning of Articles 8.3 or 14.3 has been submitted, or that a complaint within the meaning of Article 20.1 has been submitted, or if notification has been received from the Secretariat of a Domain Name Arbitration Institute accredited by SIDN that Domain Name arbitration proceedings within the meaning of Article 21.2 have been instituted, SIDN shall make a note of this in its Register and shall render impossible any alteration in the status of the Domain Name or Personal Domain Name concerned, including Cancellation or Alteration of the Domain Name Holder, for the period when the appeal or complaint is being considered or the arbitration proceedings are continuing.

Article 26

- 26.1 SIDN shall be empowered to amend the present Regulations. SIDN shall provide notification of its intention to amend the present Regulations by stating such on its website at least thirty (30) days beforehand. If necessary, transitional regulations will be determined.

Article 27

- 27.1 The Administrative Contact Person indicated by the Holder of a Domain Name shall be deemed to represent the Holder of the Domain Name. Notifications directed to the Administrative Contact Person via the Admin-C E-mail Address shall be deemed to have reached the Holder of the Domain Name.

Article 28

- 28.1 SIDN shall not be liable for any direct or indirect damage and/or for any loss of profits that an Applicant for a Domain Name, the Holder of a Domain Name or a Participant may suffer as a result of, or in connection with, the registration or use of a Domain Name or Personal Domain Name or the use of the SIDN website.
- 28.2 The sole damage to be compensated for by SIDN shall be restricted to a maximum of the fee that SIDN has charged for registration of the Domain Name or Personal Domain Name during the calendar year concerned.

Article 29

- 29.1 Unless proof is provided to the contrary, the records kept by SIDN shall be deemed to constitute full proof.
- 29.2 Notifications made by SIDN shall be deemed to have been made at the moment at which they were sent.

Article 30

- 30.1 The Management Board of SIDN shall be empowered to determine separate (special) regulations and to take decisions in cases not provided for in the present Regulations.

Article 31

- 31.1 The present Regulations, together with any amendments or special regulations, shall apply to all Domain Names or Personal Domain Names included in the Register.
- 31.2 The present Regulations shall be subject to Dutch law.
- 31.3 Should any of the provisions of these Regulations be declared invalid by a court of law, the validity of the other provisions shall not be affected.